Earth Education International Emergency Management Plan

I. Purpose

A. Description

Emergency management is the process of preparing for, mitigating, responding to, and recovering from a crisis situation. Preparation, communication, and certain administrative procedures are essential in managing such an emergency. This document provides procedures associated with Earth Education International (EEI) offerings. Possible instances in which this plan might be needed include: Natural disasters; civil disorder; terrorist activities; or student, faculty, or staff injury.

B. Types of Emergencies

Emergencies may affect both groups and individuals. Individual crises may stem from a situation that threatens a student's well-being. How one student is affected and treated, however, can significantly affect others in the group. Such situations may include: Illness, injury, assault, rape, missing participant(s), arrest, incapacitated Program Director or staff, emotional health problems, death of a student, alcohol or drug abuse, or serious student misbehavior.

C. Commonalities

Crises have common aspects. They: 1. May result in disruption or early termination of the program; 2. Cause significant emotional stress and result in predictable cognitive, physical, and behavioral reactions; and 3. Can be managed

II. Preparation & Mitigation

A. Advanced Preparation

- 1. <u>Pre-Departure Orientation</u>. A pre-departure orientation (either in-person, or remotely) precedes all EEI offerings, and includes both logistical and safety issues. Online preparation information is also provided, and participants are asked to familiarize themselves with it, as well as abide by associated safety guidelines (see: http://www.earthedintl.org/Preparation.htm).
- 2. Required Health/Travel Insurance. All participants are required to obtain and show proof of having obtained a minimum health/travel insurance policy prior to participation. Procedures for what to do in case of an emergency, and how to use the insurance should the need arise, are reviewed during the in-country orientation. Additionally, the Director maintains participant insurance and emergency contact information readily available at all times.
- 3. <u>Additional Recommendations</u>. Other recommended preparations include checking for travel advisories issued by the State Department, and reviewing the Center for Disease control web site for preparatory health advice.

B. In-Country

- 1. <u>In-Country Orientation</u>. An in-country orientation is provided upon arrival, during which all program policies and associated safety protocols are reviewed, along with general health, political, and cultural considerations and appropriate emergency response measures. Participants are provided with an in-country contact information sheet for other students, the program Director, faculty, U.S. Embassy, and local emergency and hospital information, and asked to carry it with them at all times. Copies of each participant's passport are obtained and maintained on-file by the Director. In-country guidelines are available at: http://www.earthedintl.org/In_Country.htm.
- 2. <u>EEI Policies</u>. Earth Education International policies include extensive safety guidelines. All participants must agree to familiarize themselves, and comply, with all EEI policies during the duration of the course or program, and sign a participation agreement to that effect (see: http://www.earthedIntl.org/Policies.htm).
- 3. Other Policies. In addition to EEI policies, participants enrolled in EEI programs through their home schools are also held accountable to their primary school's Code of Student Conduct.

III. Response & Recovery

A. Emergency Response Procedure

- 1. <u>Step One</u>. Remain calm. Immediately attend to any serious or life-threatening condition.
- 2. <u>Step Two</u>. Seek advice/assistance from the Program Director, faculty/staff, your homestay mother, and/or other appropriate individuals as to how to proceed. Under all circumstances, also advise the Program Director as soon as possible.
- 3. <u>Step Three</u>. Communicate/follow up with medical payments, insurance company, advising appropriate individuals (parents, home university), etc. Assistance will be provided by the Program Director or other staff member.

B. Event Documentation

- 1. <u>Gather Information</u>. As needed, gather information on what happened, where the event took place, who was involved, and how they might be contacted.
- 2. <u>Document Events</u>. Communicate details of the event to the Program Director for follow-up and/or completion of an incident report.

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Safety/Emergency Information

- 1. <u>ITEMS TO BE CARRIED AT ALL TIMES</u>. This emergency information sheet, phone number list, health insurance card, USJ student I.D., credit card (for emergency payment, particularly if traveling out of San Ramón), copy of picture/entry stamp pages of passport (keep original in safe place at home).
- 2. **INFORM HOMESTAY.** Your homestay mother should ALWAYS be apprised of your whereabouts.
- 3. <u>OVERNIGHT PERSONAL TRAVEL</u>. Complete and submit a 'Personal Travel Form' (or inform the Director by some other means if necessary) for ALL personal travel involving an overnight stay. Available in paper form or online at: http://www.earthedintl.org/In_Country.htm
- 4. OUT OF TOWN TRAVEL (field study or personal travel). Have required field study items with you
- 5. **EMERGENCY CONTACTS.**
- EEI Director (cell): 8812-7766 (see phone number list for other faculty contact)
- Emergency assistance (national): Call 911
- San Ramón: Red Cross-2445-5484, 2445-7600, Hospital (Northeast end of town), Taxi services-2445-5110, 2445-5212
- San José: Clinica Biblica (Av. 14, Calle Central): 2257-5252, 2257-0466
- U.S. Embassy (Pavas, San José): 2220-3939